

Juffs Roofing Ltd Proud Member Of



Code of Ethics

- CCN Members have pledged to observe the highest standard of Integrity, Frankness and Professional Responsibility in dealing with their Owner Clients...
- By making no false promises or claims in advertising.
- By providing Professional Courteous Reception when the Owner calls with an inquiry, or Request For Bid.
- By keeping appointments at the agreed scheduled time. (If a conflict arises to call the Owner and rescheduled prior to appointment.)
- By providing a Professional Appraisal of the Owner's needs.
- By providing Written Specifications for the required project according to Manufacturer Specifications and Industry Standards.
- By encouraging only projects that are Structurally and Financially sound.
- By being Licensed by Local Authorities and following Local Requirements.
- By being a Certified Installer by Manufacturers when applicable.
- By providing Proof Of Insurance to Owners.
- By providing Customer Reference List to Owners.
- By fulfilling Contract Obligations.
- By providing Manufacturer's Long Term Warranty when applicable.
- By providing Contractor Labor Warranty.
- By maintaining Communications with the Owner regarding any changes in schedule, scope of work or unforeseen conditions.
- By providing Safe Work Conditions according to OSHA guidelines or Industry Standards.
- By being Professionally Responsive to Owner Service Calls.
- By attending Continuing Education Programs.
- By aspiring towards 100% Owner Satisfaction.